

FIRMWARE UPGRADE INSTRUCTIONS

Mackie EM-91CU+ Firmware Upgrade for PC • March 2022

Instructions

1. Download the .zip folder to your computer.

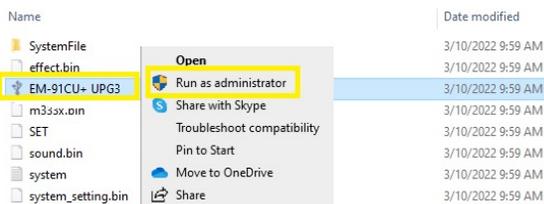


2. Right-click on the folder and select 'Extract All'.

3. Double-click on the extracted folder.



4. **IMPORTANT! Do not skip this step!**
Right-click on EM-91CU+ UPG3
and select 'Run as administrator'.



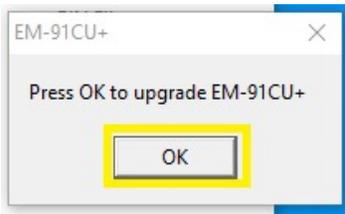
5. You may or may not receive the following prompt. If you do, click on 'More info'.



6. Select 'Run anyway'.

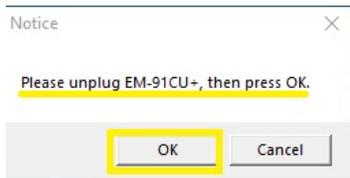


7. Click 'OK' when the following window appears.

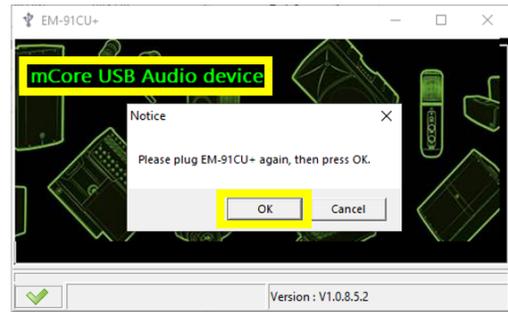


Please wait 10-15 seconds for the next window to appear.

8. Unplug the EM-91CU+ from the computer and click 'OK'.



9. Plug the EM-91CU+ back into the computer and wait for the device to show up as "mCore USB Audio Device". Then click 'OK'. Please wait 30-45 seconds for the update to complete.



10. The following message will appear. It's up to you to guess what needs to happen here. [Hint, it's the same command as the last three steps, OK?!]



That's it!

Feel free to contact Tech Support if you run into any snags:

E-mail: www.mackie.com/support-contact

Phone (United States):

(800) 898-3211

During normal business hours,
Monday- Friday, Pacific Time.