

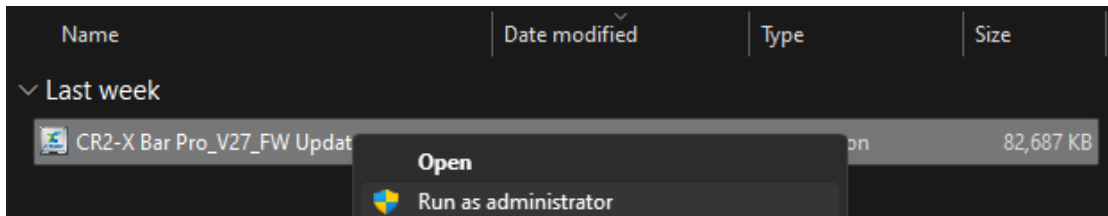
# FIRMWARE UPGRADE

## INSTRUCTIONS

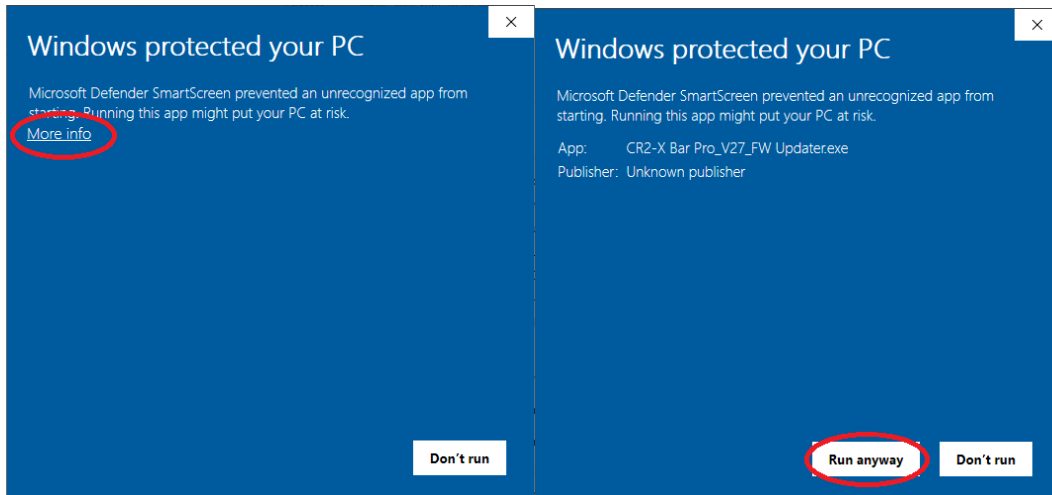
### Mackie CR2-X Bar Pro Firmware Upgrade for PC • June 2023

#### Instructions

1. Using a Windows PC, download the zipped folder and save it to Local Disk (C:).  
Extract the zipped folder and open it. Right click the “CR2-X Bar Pro\_V27\_FW Updater” file and click Run as administrator.

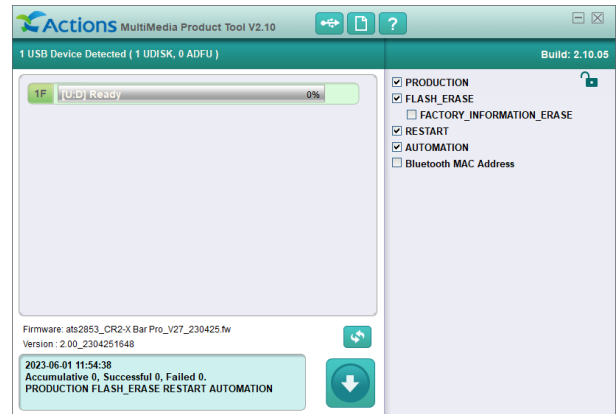
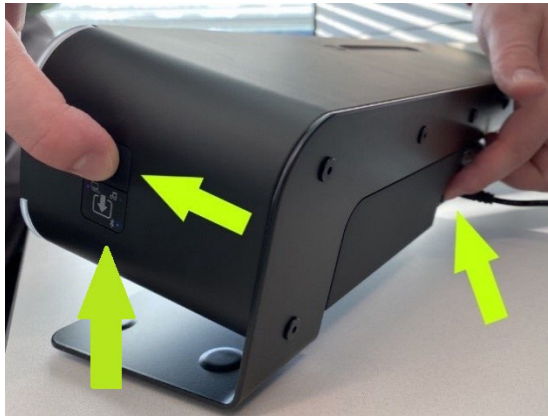


2. If Windows SmartScreen prevents the app from opening, select “More Info” followed by “Run Anyway.”

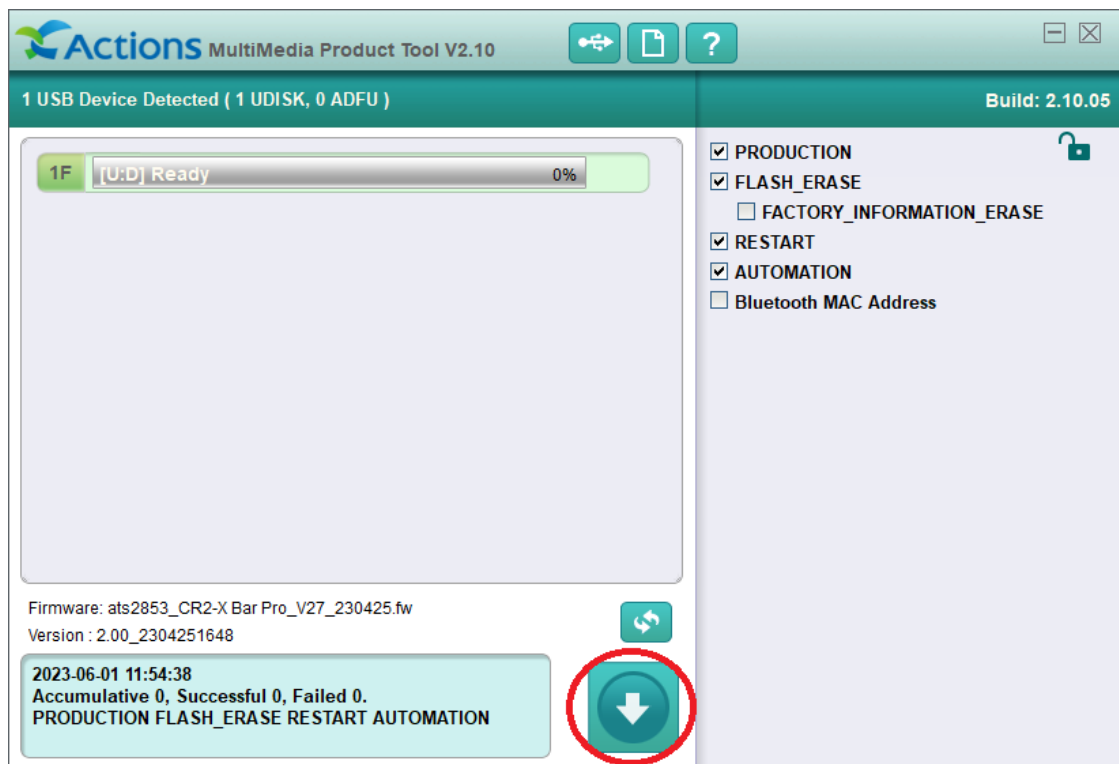


3. Connect the USB-C cable in-between the PC and the CR2-X Bar Pro. Afterward, connect the power adapter to the CR2-X but DO NOT power it on.

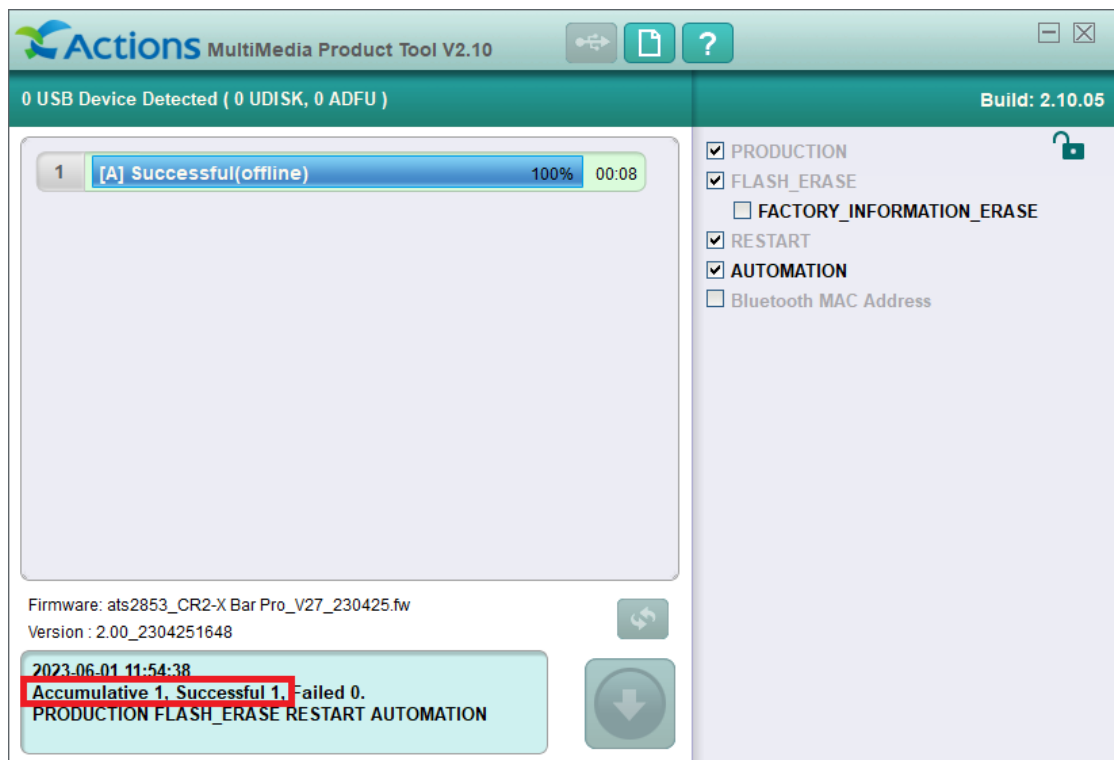
4. Press and hold both the “Source input” and “Voicing mode” buttons. While holding the buttons down, turn on the CR2-X and release the buttons after 2 seconds. If done correctly, the Down Arrow icon in the updater tool will turn solid and the button’s LEDs for computer and Bluetooth input should illuminate as magenta and teal. If any other color combination is present, repeat steps 3 and 4 again.



5. **Do not change any of the settings in the updater tool.** If you make a mistake, close the app and re-open it to restore the default settings. Click the down arrow button to initiate the upgrade process.



6. The app will show **Successful** upon completion and the button will return to gray.
- The update is now complete!



7. Feel free to close the app. A power cycle is recommended before using the updated CR2-X Bar Pro. Turn the unit off, then on again. Enjoy!